

Request for Proposal (RFP)
UTAH TRANSIT AUTHORITY
Incident Communications Management Software
RFP # 25-04027MB

The UTAH TRANSIT AUTHORITY (UTA) is seeking an incident Communications Management Software aims to centralize and streamline the process of communicating transit-related incidents across multiple external channels. The proposed contract term is three years, with 2, one year options for a total of five years.

The bids are due Tuesday, January 27, 2026, by 2:00 pm.

**All official dates and date changes will be on Bidding Portal U3P (Bonfire)*

Please log on to U3P (Bonfire) at:

<https://utah.bonfirehub.com/portal/?tab=openOpportunities>;

If you have already registered, login and search by Utah Transit Authority or the RFP number. If you need to create an account, please select “Create Account” and then you can search UTA or the RFP number. If you need assistance, please email the Utah Supplier Portal Support at <https://utah.bonfirehub.com>. Instructions to proposers are included in the RFP documents.

The proposer selected will be required to comply with all applicable Federal and State laws, regulations and certifications, and equal employment opportunity laws and regulations. UTA, in accordance with Title VI of the Civil Rights Act of 1964, and as amended, will not discriminate against any interested firm or person on the basis of race, color, sex, age or national origin in the review of qualifications or contract award.

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